

### Corporate Social Responsibility (CSR) Policy

#### Introduction

At PC Clinic Ltd, we are committed to conducting our business in a socially responsible and ethical manner. We recognize our responsibility to contribute positively to the communities in which we operate and to the environment. This policy outlines our commitment to corporate social responsibility and the principles that guide our actions.

### 1. Ethical Business Practices

We are dedicated to maintaining the highest standards of integrity and transparency in all our business dealings. We adhere to all applicable laws and regulations and strive to conduct our business in an ethical and responsible manner.

# 2. Environmental Sustainability

PC Clinic Ltd is committed to minimizing our environmental impact. We aim to:

- Reduce waste and promote recycling within our operations.
- · Implement energy-efficient practices and technologies.
- Support and participate in initiatives that promote environmental sustainability.

## 3. Community Engagement

We believe in giving back to the communities where we live and work. Our community engagement efforts include:

- Supporting local charities and non-profit organizations through donations and volunteer efforts.
- Participating in community development projects and initiatives.
- Encouraging our employees to volunteer and engage in community service.

## 4. Employee Well-being

Our employees are our greatest asset. We are committed to:

- Providing a safe, healthy, and inclusive work environment.
- Offering opportunities for professional development and career growth.
- Promoting work-life balance and employee wellness programs.



#### **5. Customer Commitment**

We are dedicated to delivering high-quality products and services to our customers. Our commitment includes:

- Ensuring customer satisfaction through continuous improvement and innovation.
- Providing excellent customer service and support.
- Upholding the highest standards of quality and reliability in our products and services.

### 6. Responsible Sourcing

We are committed to responsible sourcing practices. We strive to:

- Work with suppliers who share our commitment to ethical and sustainable practices.
- Ensure that our supply chain is free from human rights abuses and exploitation.
- Promote fair labor practices and safe working conditions.

## 7. Transparency and Accountability

We believe in being transparent and accountable in our CSR efforts. We will:

- Regularly report on our CSR activities and progress.
- Engage with stakeholders to understand their concerns and expectations.
- Continuously review and improve our CSR practices.

#### Conclusion

PC Clinic Ltd is dedicated to making a positive impact on society and the environment. We believe that our commitment to corporate social responsibility is essential to our long-term success and sustainability. We will continue to integrate CSR principles into our business operations and strive to be a responsible corporate citizen.